



# Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Buildings and Building Systems<sup>1</sup>

This standard is issued under the fixed designation E1765; the number immediately following the designation indicates the year of original adoption or, in the case of revision, the year of last revision. A number in parentheses indicates the year of last reapproval. A superscript epsilon ( $\epsilon$ ) indicates an editorial change since the last revision or reapproval.

## INTRODUCTION

The analytical hierarchy process (AHP) is one of a set of multi-attribute decision analysis (MADA) methods that considers nonmonetary attributes (qualitative and quantitative) in addition to common economic evaluation measures (such as life-cycle costing or net benefits) when evaluating project alternatives. Building-related decisions depend in part on how competing options perform with respect to nonmonetary attributes. This practice complements existing ASTM standards on building economics by incorporating the existing economic/monetary measures of worth described in those standards into a more comprehensive standard method of evaluation that includes nonmonetary (quantitative and nonquantitative) benefits and costs. The AHP is the MADA method described in this practice.<sup>2</sup> It has three significant strengths: an efficient attribute weighting process of pairwise comparisons; hierarchical descriptions of attributes, which keep the number of pairwise comparisons manageable; and available software to facilitate its use.<sup>3</sup>

## 1. Scope

1.1 This practice presents a procedure for calculating and interpreting AHP scores of a project's total overall desirability when making building-related capital investment decisions.<sup>3</sup>

1.2 In addition to monetary benefits and costs, the procedure allows for the consideration of characteristics or attributes which decision makers regard as important, but which are not readily expressed in monetary terms. Examples of such attributes that pertain to the selection of a building alternative (and its surroundings) are location/accessibility, site security, maintainability, quality of the sound and visual environment, and image to the public and occupants.

<sup>1</sup> This practice is under the jurisdiction of ASTM Committee E06 on Performance of Buildings and is the direct responsibility of Subcommittee E06.81 on Building Economics.

Current edition approved March 1, 2011. Published April 2011. Originally approved in 1995. Last previous edition approved in 2007 as E1765 – 07<sup>ε1</sup>. DOI: 10.1520/E1765-11.

<sup>2</sup> For an extensive overview of MADA methods and a detailed treatment of how to apply two MADA methods (one of which is AHP) to building-related decisions, see Norris, G A., and Marshall, H.E., *Multiattribute Decision Analysis: Recommended Method for Evaluating Buildings and Building Systems*, National Institute of Standards and Technology, 1995.

<sup>3</sup> This practice presents a stand-alone procedure for performing an AHP analysis. In addition, an ASTM software product for performing AHP analyses has been developed to support and facilitate use of this practice. *Software to Support ASTM E1765: Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Buildings and Building Systems*, MNL 29, ASTM, 1998.

1.3 This standard does not purport to address all of the safety concerns, if any, associated with its use. It is the responsibility of the user of this standard to establish appropriate safety and health practices and determine the applicability of regulatory limitations prior to use.

## 2. Referenced Documents

### 2.1 ASTM Standards:<sup>4</sup>

E631 Terminology of Building Constructions

E833 Terminology of Building Economics

E917 Practice for Measuring Life-Cycle Costs of Buildings and Building Systems

E964 Practice for Measuring Benefit-to-Cost and Savings-to-Investment Ratios for Buildings and Building Systems

E1057 Practice for Measuring Internal Rate of Return and Adjusted Internal Rate of Return for Investments in Buildings and Building Systems

E1074 Practice for Measuring Net Benefits and Net Savings for Investments in Buildings and Building Systems

E1121 Practice for Measuring Payback for Investments in Buildings and Building Systems

E1334 Practice for Rating the Serviceability of a Building

<sup>4</sup> For referenced ASTM standards, visit the ASTM website, [www.astm.org](http://www.astm.org), or contact ASTM Customer Service at [service@astm.org](mailto:service@astm.org). For *Annual Book of ASTM Standards* volume information, refer to the standard's Document Summary page on the ASTM website.

or Building-Related Facility

**E1480** Terminology of Facility Management (Building-Related)

**E1557** Classification for Building Elements and Related Sitework—UNIFORMAT II

**E1660** Classification for Serviceability of an Office Facility for Support for Office Work

**E1661** Classification for Serviceability of an Office Facility for Meetings and Group Effectiveness

**E1662** Classification for Serviceability of an Office Facility for Sound and Visual Environment

**E1663** Classification for Serviceability of an Office Facility for Typical Office Information Technology

**E1664** Classification for Serviceability of an Office Facility for Layout and Building Factors

**E1665** Classification for Serviceability of an Office Facility for Facility Protection

**E1666** Classification for Serviceability of an Office Facility for Work Outside Normal Hours or Conditions

**E1667** Classification for Serviceability of an Office Facility for Image to the Public and Occupants

**E1668** Classification for Serviceability of an Office Facility for Amenities to Attract and Retain Staff

**E1669** Classification for Serviceability of an Office Facility for Location, Access and Wayfinding

**E1670** Classification for Serviceability of an Office Facility for Management of Operations and Maintenance

**E1671** Classification for Serviceability of an Office Facility for Cleanliness

**E1679** Practice for Setting the Requirements for the Serviceability of a Building or Building-Related Facility

**E1692** Classification for Serviceability of an Office Facility for Change and Churn by Occupants

**E1693** Classification for Serviceability of an Office Facility for Protection of Occupant Assets

**E1694** Classification for Serviceability of an Office Facility for Special Facilities and Technologies

**E1700** Classification for Serviceability of an Office Facility for Structure and Building Envelope

**E1701** Classification for Serviceability of an Office Facility for Manageability

**E2320** Classification for Serviceability of an Office Facility for Thermal Environment and Indoor Air Conditions

2.2 *Adjuncts:*

**Discount Factor Tables** Adjunct to Practices **E917**, **E964**, **E1057**, **E1074**, and **E1121**<sup>5</sup>

2.3 *ASTM Software Product:*

**MNL 29** Software to Support ASTM E1765: Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Buildings and Building Systems<sup>4</sup>

### 3. Terminology

3.1 *Definitions*—For definitions used in this practice, refer to Terminologies **E631**, **E833**, and **E1480**.

### 4. Summary of Practice

4.1 This practice helps you identify a MADA application, describe the elements that make up a MADA problem, and recognize the three types of problems that MADA can address: screening alternatives, ranking alternatives, and choosing a final “best” alternative.

4.2 A comprehensive list of selected attributes (monetary and nonmonetary) for evaluating building decisions provides a pick list for customizing an AHP model that best fits your building-related decision. Three types of building decisions to which the list applies are choosing among buildings, choosing among building components, and choosing among building materials. Examples of these typical building-related decisions are provided.

4.3 A case illustration of a building choice decision shows how to structure a problem in a hierarchical fashion, describe the attributes of each alternative in a decision matrix, compute attribute weights, check for consistency in pairwise comparisons, and develop the final desirability scores of each alternative.

4.4 A description of the applications and limitations of the AHP method concludes this practice.

### 5. Significance and Use

5.1 The AHP method allows you to generate a single measure of desirability for project alternatives with respect to multiple attributes (qualitative and quantitative). By contrast, life-cycle cost (Practice **E917**), net savings (Practice **E1074**), savings-to-investment ratio (Practice **E964**), internal rate-of-return (Practice **E1057**), and payback (Practice **E1121**) methods all require you to put a monetary value on benefits and costs in order to include them in a measure of project worth.

5.2 Use AHP to evaluate a finite and generally small set of discrete and predetermined options or alternatives. Specific AHP applications are ranking and choosing among alternatives. For example, rank alternative building locations with AHP to see how they measure up to one another, or use AHP to choose among building materials to see which is best for your application.

5.3 Use AHP if no single alternative exhibits the most preferred available value or performance for all attributes. This is often the result of an underlying trade-off relationship among attributes. An example is the trade-off between low desired energy costs and large glass window areas (which may raise heating and cooling costs while lowering lighting costs).

5.4 Use AHP to evaluate alternatives whose attributes are not all measurable in the same units. Also use AHP when performance relative to some or all of the attributes is impractical, impossible, or too costly to measure. For example, while life-cycle costs are directly measured in monetary units, the number and size of offices are measured in other units, and the public image of a building may not be practically measurable in any unit. To help you choose among candidate buildings with these diverse attributes, use AHP to evaluate your alternatives.

5.5 Potential users of AHP include architects, developers, owners, or lessors of buildings, real estate professionals

<sup>5</sup> Available from ASTM International Headquarters. Order Adjunct No. ADJE091703.

(commercial and residential), facility managers, building material manufacturers, and agencies managing building portfolios.

**6. Procedure**

6.1 To carry out a MADA analysis using AHP, follow this procedure:<sup>6</sup>

6.1.1 Identify the elements of your problem to confirm that a MADA analysis is appropriate (see 6.2),

6.1.2 Determine the goal or objective of the analysis, select the attributes on the basis of which you plan to choose an alternative, arrange the attributes in a hierarchy, identify the attribute sets in the hierarchy, identify the leaf attributes in the hierarchy, and identify alternatives to consider (see 6.3),

6.1.3 Construct a decision matrix summarizing available data on the performance of each alternative with respect to each leaf attribute (see 6.4),

6.1.4 Compare in pairwise fashion each alternative against every other alternative as to how much better one is than the other with respect to each leaf attribute (see 6.5),

6.1.5 Make pairwise comparisons, starting from the bottom of the hierarchy, of the relative importance of each attribute in a given set with respect to the attribute or goal immediately above that set in the hierarchy (see 6.6), and

6.1.6 Compute the final overall desirability score for each alternative (see 6.7).

6.2 Confirm that a MADA analysis is appropriate. Three elements are typically common to MADA problems.

6.2.1 MADA problems involve analysis of a finite and generally small set of discrete and predetermined options or alternatives. They do *not* involve the design of a “best” alternative from among a theoretically infinite set of possible designs where the decision maker considers trade-offs among interacting continuous decision variables. Selecting a replacement HVAC system for an existing building is a MADA problem. In contrast, the integrated design and sizing of a future building and its HVAC system is not a MADA problem.

6.2.2 In MADA problems, no single alternative is dominant, that is, no alternative exhibits the most preferred value or performance for all attributes. If one alternative is dominant, a MADA analysis is not needed. You simply choose that alternative. The lack of a dominant alternative is often the result of an underlying trade-off relationship among attributes. An example is the trade-off between proximity to the central business district for convenient meetings with business clients and the desire for a suburban location that is convenient for commuting to residential neighborhoods and relatively free of street crime.

6.2.3 The attributes in a MADA problem are not all measurable in the same units. Some attributes may be either impractical, impossible, or too costly to measure at all. For example, in an office building, energy costs are measurable in life-cycle cost terms. But the architectural statement of the building may not be practically measurable in any unit. If all relevant attributes characterizing alternative buildings can be

expressed in terms of monetary costs or benefits scheduled to occur at specifiable times, then the ranking and selection of a building does not require the application of MADA.

6.3 Identify the goal of the analysis, the attributes to be considered, and the alternatives to evaluate. Display the goal and attributes in a hierarchy.

6.3.1 The following case example of a search for public office space illustrates how to organize and display the constituents of a hierarchy.

6.3.1.1 A state agency needs, within the next 18 months, office space for 300 workers. It seeks a location convenient to the state capitol building by shuttle. The agency seeks to minimize the travel time and will not accept travel times greater than 10 min. It also has telecommunications and computer infrastructure requirements that will exclude many buildings. The goal of the analysis is to find the best building for the agency.

6.3.1.2 The specification of a 10 min maximum travel time from the site to the capitol eliminates all buildings outside a certain radius. Having up to 18 months to occupy allows either the construction of a new building or the retrofitting of an existing building, either of which could be rented or leased. Telecommunications and computer infrastructure requirements will limit the search even more. These specifications help the analyst define the “attributes” and building “alternatives” for the MADA analysis.

6.3.1.3 Attributes selected for the hierarchy, displayed in Fig. 1, are occupancy availability (within 18 months); information technology (available telecommunications and computer support infrastructure); economics (life-cycle costs of alternative buildings, owned or leased); and location (how convenient to capitol building). The analyst works with the decision maker to make sure that all significant needs of the decision maker are covered by the hierarchy of attributes.

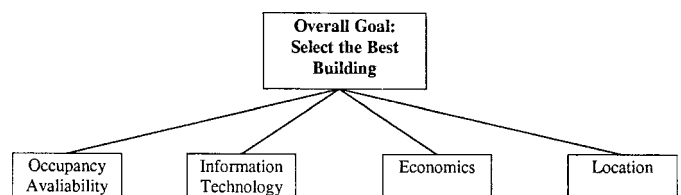
6.3.2 Fig. 2 covers attribute sets and leaf attributes.

6.3.2.1 A set of attributes refers to a complete group of attributes in the hierarchy which is located under another attribute or under the problem goal. There are four separate sets of attributes in the hierarchy displayed in Fig. 2. Each set is enclosed by dashed lines.

6.3.2.2 A leaf attribute is an attribute which has no attributes below it in the hierarchy. The eleven leaf attributes present in the hierarchy in Fig. 2 are shaded.

6.4 Construct a decision matrix with data on the performance of each alternative with respect to each leaf attribute.

6.4.1 Characterize your MADA problem with a decision matrix similar to Table 1. The decision matrix indicates both the set of alternatives and the set of leaf attributes being considered in a given problem, and it summarizes the “raw”



**FIG. 1 An Example Hierarchy for the Problem of Selecting a Building**

<sup>6</sup> Paragraphs 6.1-6.4 are common to many MADA methods. Paragraphs 6.5-6.7 pertain specifically to the AHP method.